

Amici Curiae (AC) Friends of Court

We are here to help complete your legal forms. For free.
We provide services based on the principle of equal access to justice
regardless of your means.

Amici Curiae (AC) Friends of Court 法庭之友

Your Rights and Obligations as an Online Client

作为在线客户的权利和义务

Thank you for asking us to assist you in completing your legal form(s). Amici Curiae (AC) Friends of Court is run by volunteers. To make your experience with us as helpful as possible, we would like to let you know what your rights and responsibilities are.

感谢您寻求我们的法庭表格填写服务。由于法庭之友由义工运作，为了让您获得充分的帮助，我们希望您了解您的权利和义务。

A. Your Rights 您的权利

You are entitled to be treated with respect and dignity. 您有权得到尊重和尊严。

You are entitled to have your matter kept in confidence. 您有权获得案件保密处理。

When we book your appointment we will tell you, to the best of our ability, how we can help you. 当我们同您预约时，我们会尽力告诉您我们能如何为您提供帮助。

Before we start each meeting, we will tell you what tasks we plan to help you with. 在开始每次会议之前，我们将告诉您我们计划帮助您执行哪些任务。

After each meeting, we will tell you what tasks have been completed and we will give you instructions on what, if anything, you need to do next. 每次会后，我们将告诉您那些任务已完成，并指示下一步需要做什么。

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B. Your responsibilities 您的责任

If you would like our help, you must: 如果您想获得我们的帮助, 你必须:

- show up for your appointments on time. 准时出席.
- treat our volunteers with courtesy and respect. 礼貌并尊重对待我们的义工.
- answer questions and show us the documents we need. 答复我们的问题并提供我们所需的文件。
- follow and complete the instructions we give you. 遵从并完成我们对您提出的要求.
- keep your files and bring them to the next appointment.¹ 准备好文件, 并带着文件到下一次的预约.
- learn about the law and rules that apply to your legal matter. 了解同您法律事务有关的法律和规则。

We have zero tolerance for discriminatory actions or words, or for violent, aggressive or intimidating behaviour in any form. 对于歧视性行为或言论, 或任何形式的暴力, 侵略性或恐吓性的行为, 我们均报以零容忍的态度。

¹ If you need help organizing them please tell us. 如果您需要我们帮助您整理文件, 请告诉我们。